XPERT PORTSERVICE AS

Checklist

Checklist before you book a service

The details that help us help you fast: door type, make, model, year of installation and motor.

Tell us about the door

- [ ] Door type
- [ ] Make or brand
- [ ] Model or serial number
- [ ] Approximate year installed
- [ ] Motor and controls
- [ ] Address where the door is
- [ ] Contact person on site
- [ ] Contact person's phone
- [ ] Describe the fault or what you need

Warranty claim

- [ ] Date of purchase or installation
- [ ] Who supplied or installed the door?
- [ ] Order or invoice number
- [ ] Has the door been serviced before?
- [ ] Describe what the claim is about

Have photos or video of the door? Reply to our e-mail with attachments and we will look at them before we come.

Door won't open or close?

That the power is on. That the remote control has a battery. That nothing is physically blocking the door. If that does not help, get in touch. Do not force the door, it can cause bigger damage.

Xpert Portservice AS · Org. no. 937 005 245 · Vestre Rønevei 34, 3410 Sylling

+47 45 75 99 99 · post@xpertportservice.no · Monday to Friday 08:00-16:00